

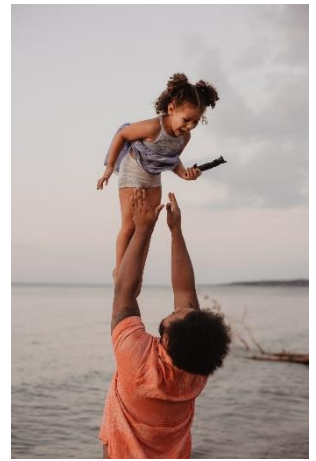


CHILD SUPPORT SERVICES

Pay off NYC child support debt. Twice as fast.

PAY IT OFF

October 17 - 31, 2022



More than 3,000 noncustodial parents have participated in a Pay It Off (PIO) program to reduce \$16 million of debt owed to the NYC Department of Social Services (DSS). The average debt reduction per case is \$5,558.

How much debt can we erase for you? Take action now to find out.

Step 1 Sign an Agreement

Submit the completed and signed agreement between October 17 - 31 either by email, mail, or in person. A separate agreement is required per case to receive a credit.

Email: dcse.cseweb@dfa.state.ny.us, subject "Pay It Off"

Mail to:

OCSS - Pay It Off
PO Box 830
Canal Street Station
New York, NY 10013

In person:

OCSS Customer Service Walk-In Center
151 West Broadway, 4th Floor
New York, NY 10013
Business Hours: Mon - Fri, 8 AM - 7 PM (except holidays and weekends)



Download agreement

Step 2 Make a payment(s)

- [Make a payment](#) of \$500 or more intended for Pay It Off between October 17-31. Payments must be received no later than October 31, 2022 to receive the credit and the total amount of your court ordered current support obligation that is due in the month of October must be paid first and will not be matched.
- Payments should accompany the agreement. When submitting the agreement separately, indicate when and how the payment will be submitted.
- For multiple cases, submit a separate payment per case.
- Make payments payable to the "NYS Child Support Processing Center".
- Include case I.D. and indicate "Pay It Off" on your payment.



Payment Methods

Step 3 Get your qualified payment dollar-for-dollar match

OCSS will send you a summary of action taken 4 to 5 weeks after the agreement and payment are received.

Step 4 Lower your debt even more

Sign up for the Arrears Credit Program (ACP)

Receive a one-time \$1,000 debt reduction when applying for ACP during the PIO period.

Pay your monthly court ordered obligation and get \$5,000 off your DSS debt at the end of 12 months. Stay in the program for three years and get a total of \$15,000 taken off your DSS debt. See details at nyc.gov/ocss-debt-reduction.

Money Judgment Interest

If you pay off the principle on your money judgment payable to NYC DSS, your interest will be eliminated.



See an example of how much debt could be reduced and learn more at nyc.gov/payitoff.

Don't miss this chance to reduce your debt!

Questions? Email dcse.cseweb@dfa.state.ny.us, subject "Pay It Off"